

International Islamic University Chittagong
 Department of Business Administration
 Program: BBA
 Mid-term Examination (Continuous Assessment)
 Semester: Spring- 2022
Course Title: Industrial Relations
 (Course Code: HRM-4802)

Full Marks 30

Time: 1.5 Hours

Answer *three* questions from the following. All parts of the same questions must be answered serially.

1	a) Explain what you know about industrial work. Describe factors influencing industrial relation.	3
	b) Contrast between unitary approach and pluralistic approach of Industrial Relations. Briefly explain the contribution of State in maintaining favorable Industrial Relation.	3
	c) Discuss the essentials for sound industrial relations. Point out the major differences between the features of developed and developing countries in relation to Industrial Relations.	4
2	a) Define Trade Union. Shortly state the requirement for Trade Union registration.	3
	b) What is mean by basic union? Elucidate the reason for the weak form of Trade Union in Bangladesh.	3
	c) Shortly explain trade union structure in Bangladesh. Between insiders and outsiders, which leadership is beneficial for the organization? Explain why?.	4
3	a) What are the major paradigm shifts in industrial relations? How will they shape industrial relation in future?	3
	b) What is mean by work force diversity? Explain how changes on workforce demography effect the industrial relation?	3
	c) Discuss the essentials of international regulation in industry. Elaborately mention some responsibilities of multinational companies in maintaining good industrial relation.	4
4	a) Explain the role HRM in maintaining good industrial relation.	3
	b) Elucidate the old beliefs and new values in Human Resource management. Discuss their implications for human resource management and industrial relations.	3
	c) What is mean by HRM-IR-HRD integration. Explain primary and secondary relation exist in HRM-IR-HRD integration process.	4