

International Islamic University Chittagong

Department of Business Administration

Program-BBA, Final Examination, Autumn-2018

Course Title: **Industrial Relations**, Course Code: **HRM-4802**

Time: 2.30 hrs

Marks: 50

[Answer any **five** of the following questions. Figures in the right hand margin indicate marks.
All parts of the same question must be answered serially]

1. (a) What do you know about "Labour Law"? How it is related to the Industry? 3
(b) Describe the classification of worker. What kind of acts and omissions of worker shall be treated as misconduct? 5
(c) Mention the procedure of punishment. 2
2. (a) Discuss about IR Management System of UK. 5
(b) Make a comparison of IR management system between Bangladesh & USA. 5
3. (a) State the rules relating to the 'working hours' and 'leave' of workers. 4
(b) Define wages. When the wages should be paid? 2
(c) Briefly explain the causes of industrial dispute in Bangladesh. 4
4. (a) How Absenteeism and Labour turnover affect industrial production? Narrate. 3
(b) "ADR is the one of the best options to settle the dispute smoothly". Justify. 5
(c) Write down the functions of State in IR. 2
5. (a) Define CBA with classification. What are the pre-requisites for success in CB? 3
(b) Discuss about the procedures of electing the CBA in detail. 7
6. (a) Differentiate between Positive and Negative discipline. 2
(b) What are the factors to be considered in taking disciplinary action? 3
(c) Write down the formation and jurisdiction of Labour Court. 5
7. Write Short notes on: 2.5x4=10
 - a) Ringi-sei.
 - b) Go slow strike.
 - c) Hire and Fire policy.
 - d) Deduction from wages.